SPECIFIC PROCUREMENT NOTICE

Request for Bids

(Without Prequalification)

Name of Purchaser : Ministry of Finance
Name of Project : Ghana Financial Sector Development Project
Contract Title : Procurement of AGENCY, MOBILE & INTERNET BANKING SOFTWARE AND IMPLEMENTATION SERVICES.
Name of Country : Republic of Ghana
Project ID Number : P161787
IFB Number : GH-MoF-FSD-281742-GO-RFB
Issuing date of the IFB: APRIL 14, 2022

1. The Government of Ghana has received Credit from the International Development Association toward the cost of the Financial Sector Development Project and it intends to apply part of the proceeds toward payments under the contract for “Procurement of AGENCY, MOBILE & INTERNET BANKING SOFTWARE, AND IMPLEMENTATION SERVICES”.

2. The Ministry of Finance and through the Project Secretariat now invites sealed bids from eligible Bidders for the provision of AGENCY, MOBILE & INTERNET BANKING SOFTWARE, AND IMPLEMENTATION SERVICES.

3. Bidding will be conducted through International Competitive Procurement using a Request for Bids (RFB) as specified in the World Bank’s “Procurement Regulations for IPF Borrowers -” (“Procurement Regulations”), July 2016, revised November 2017 and August 2018 and is open to all eligible Bidders as defined in the Procurement Regulations.

4. Interested Bidders may obtain further information from the Project Coordinator at the Project Secretariat and inspect the bidding documents at the address (1) given below, from 9:00 to 16:30 hours GMT from THURSDAY APRIL 14, 2022

5. Details of qualification requirement can be found in the technical requirements Section (Section VII).
<table>
<thead>
<tr>
<th>Item No.</th>
<th>Description</th>
<th>Quantity</th>
<th>Bid Security (US$)</th>
<th>Location</th>
<th>Delivery from Commencement (Months)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Procured Mobile and Internet Platform</td>
<td>1</td>
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<td>2.5</td>
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<tr>
<td>2</td>
<td>Procured Agency Banking Software</td>
<td>1</td>
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<td>2.5</td>
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<tr>
<td>3</td>
<td>Assessment and Business Scoping Report</td>
<td>1</td>
<td></td>
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<td>2</td>
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<tr>
<td>4</td>
<td>Draft Business Requirement Workshop Report</td>
<td>1</td>
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<td>ARB Apex Bank Accra</td>
<td>2.5</td>
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<tr>
<td>5</td>
<td>Final Business Requirement Report for signature</td>
<td>1</td>
<td>US$10,000.00</td>
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<td>3.0</td>
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<tr>
<td>6</td>
<td>Initial System Build Report</td>
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<td>5.0</td>
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<td>7</td>
<td>Installed &amp; Configured E-Banking (Mobile and Internet Banking) modules</td>
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<tr>
<td>8</td>
<td>Installed and Configured Agency Banking Modules</td>
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<td>6.0</td>
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<tr>
<td>9</td>
<td>Training &amp; Phase rollout</td>
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<td>10</td>
<td>Draft Final Report</td>
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<td>11.5</td>
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<tr>
<td>11</td>
<td>Final Report</td>
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<td>12.0</td>
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</table>

6. A complete set of bidding documents in English **may be purchased** by interested eligible Bidders upon the submission of a written application to the address (1) below and upon payment of nonrefundable fee of **Seven Hundred Ghana Cedis (GHC700.00)**. Payment may be made in Ghana Cedis or a Convertible Currency/Cashiers Cheque or Direct Deposit to specified account number (TO BE PROVIDED ON REQUEST). The document will be sent by Courier Service on Bidders’ request. **Courier service will attract additional cost of Three Hundred and Fifty Ghana Cedis (GHC350.00).**
7. Bids must be delivered to the address (2) below at or before 11:00 GMT on **WEDNESDAY, MAY 25, 2022**. Electronic Bidding will not be permitted. Late bids will be rejected. Bids will be opened in the presence of Bidders’ representatives who choose to attend at the address (2) below at 11:00 GMT on **WEDNESDAY, MAY 25, 2022**.

8. A Bid Security must accompany all Bids. The **amount of Bid Security required is US$10,000 or equivalent in Ghana Cedis** and must be valid for 178 days after bid opening date.

9. The attention of prospective Bidders is drawn to (i) the fact that they will be required to certify in their bids that all software is either covered by a valid license or was produced by the Bidder and (ii) that violations are considered fraud, which can result in ineligibility to be awarded World Bank-financed contracts.

10. The addresses referred to above are:

**Address (1) For purchase and clarification:**

The Procurement Specialist,  
Project Secretariat,  
Room No.112, First (1st Floor),  
Ministry of Finance (New Block, Head Office),  
Email: fsdp@mofep.gov.gh  
Telephone number: +233 (0) 202099012:  
**Ghana Post Digital Address:** GA-144-2024

**Address (2) For Bid Submission and bid opening:**

Ministry of Finance,  
Financial Sector Development Project,  
Project Secretariat,  
(i) Room No.112, First (1st Floor), (**For Bid Submission**)  
(ii) Conference Room, “Annex A” (**For Bid Opening**)  
Ministry of Finance,  
Accra, Ghana  
Location: Finance Drive, Ministries -Accra Ghana  
**Post Digital Address:** GA-144-2024